

# Mental Health Notes

5/19/16

## Attendees

- Central Office: Sue Wherry, Michelle Buskey, Seth Schreiber
- Region 1: Holly Morganstean, ~~Mary Payton, Holly Bonwell~~
- Region 2: Joyce Lyons, Dea Hibdon,
- Region 3: Sherri Edwards, Trisha Hammond, ~~Heather Taylor~~
- Region 4: ~~Jennifer Burlage~~, Kari Portales, ~~Julie Matta~~, Teresa Shackleford
- Region 5: Sally Bryan, ~~Pam Shropshire, Scott Rasmussen~~
- Region 6: Cindy Wilson, ~~Michele Osmond, Paula Miller~~
- Region 7: ~~Randy Rodriguez~~, Danielle Stohl
- Hub Admin: ~~Tracey Sessions, Gina Westcott, Todd Hurt~~

Seth expressed what the automation unit has been working on to help improve the work experience with WITS. He requested feedback from the participants on this call "Is functionality any better any worse?"

Region 2- If there has been an improvement, they have not noticed it. In general, not a specific page or activity. Searching is very slow.

Region 4 – No complaint in the past 2 weeks, most complaints in the past have been from the RN's, Kari will ask them if it's better or if they have just quit reporting the issues.

Region 6 – No new complaints- It is felt the people are just not saying anything as they are tired of reporting the same issues with little or no change to the system.

Seth noted the contract has a portion which is based on User report. We need the feedback to include in quarterly reports. Our hope is that some of the Changes will provide some significant improvement.

In a recent discussion with FEi it was noted that Idaho's database information is 2X's as big as other States using WITS. When FEi made the move to the EA format they didn't fully anticipate the server space it was going to require, therefore they are now updating the database servers to have more power. We are cautiously optimistic things will improve with the updates to their servers.

If you have other comments and concerns you would like to address, Please email Sue Wherry, Michelle Buskey or Seth Schreiber.

**Dispensary Enhancement:** We are on Schedule for implementation on 7-1-16.

Prior to implementation, the Regional offices will be required split out any facility that has a physical med room where meds are prepared for the clients. If you have any questions about which offices this includes or the process for completing the task Please email or call Sue Wherry @ (208) 332-7276 or

[Wherrys@dhw.idaho.gov](mailto:Wherrys@dhw.idaho.gov). New printers and one roll of Printing labels (300 labels) have been ordered according to the information that was provided after last month's call. If you need to Order additional label stock, you can get it from Office max. The Item number is: 30256 - Dymo Large white shipping labels.

**Other:**

SSRS Trainings – Robert Willingham will be conducting 2 training opportunities in June titled “Intro to SSRS SQL 2012 and report builder 3.0” 6-21-16 10:00- 12:00 AM and 6/23/16 2:00-4:00 PM. You can find the log-in information for Go-to-Meeting on the Website, WITS.Idaho.gov.

Meeting format – We are soliciting your feedback with regards to the Monthly call. Are there other topics you would like to discuss? Is there something different you would like to see? Do you feel these calls are beneficial? Please provide any suggestions or comments to assist us with providing the information you would like to see or hear about.

You can email your comments to the following:

Sue Wherry (Meeting Host) – [Wherrys@dhw.idaho.gov](mailto:Wherrys@dhw.idaho.gov)

Michelle Buskey (WITS Supervisor) – [BuskeyM@dhw.idaho.gov](mailto:BuskeyM@dhw.idaho.gov)

WITS Helpdesk - [DBHWITSHD@dhw.idaho.gov](mailto:DBHWITSHD@dhw.idaho.gov)